

## 100% CUSTOMER SATISFACTION GUARANTEE

"Your children's happiness and safety are my #1 priority and should be your bottom line...after all, that's what you're really paying for. Rest assured, you'll be provided with a professional, safe, and fun magic show that generates amazement and laughter from your children and guest. If my performance does not provide all of that...*you don't pay!*"

Okay that said, here are some reasons why performances go bad...even for seasoned professionals.

### **My guarantee doesn't apply if...**

There's **little or no adult supervision** and unruly children are **being allowed** to disrupt the show. I'm there to entertain, **not to discipline.**

There's food being served **during the show...**this is a **huge** distraction and greatly diminishes interest in the show.

There's alcohol being served and there are drunk and rowdy guests...**it's a kids party!**  
Need I say more?

Loud music or a television is being played during the show...**not much worse than trying to compete with the super bowl being watched in the same or next room.**

Late arriving guests are being greeted during the show...**another huge distraction.** Try not to schedule the show for the exact time the party starts because people do show up late. **And if there are adults in the back of the room who would rather talk than watch the show, send them in another room...please!**

**BOO-BOO the clown** shows up to do face painting right in the middle of my show...yep, pretty hard to compete with that bright wig and red nose!

### **The Show is outside and...**

A surprise storm hits or it's extremely windy and you don't have an alternative performance area. **PLEASE BE PREPARED!**

The performance is in the direct sun on a 80+ degree day...pretty brutal on the kids and me. Please note: If originally part of the show, live animals will not be used under these conditions!

You have me set up next to the swimming pool and the older kids and adults are jumping in, purposely getting me and my props wet. Yep! This has happened a couple times and **I'm actually a little lost for words with this one.** I'm wearing expensive clothing and have well over \$2,000.00 worth of magic and sound equipment set up...what ever happened to **common decency?**

Your neighbor decides to use his lawn mower, making it too difficult for the kids to hear me...**maybe you should have invited him after all!**

There are **any other distractions (BOUNCE HOUSE, PONY RIDES, ETC.)** beyond my control.

**"Common sense is not so common." - François-Marie Arouet**

Yes, these are things I've encountered, and I could go on forever with this list, but I'm sure you get the point. The bottom line is, I care about my show, and I'm sure we both want your event to be a successful one. If any of the above things don't seem reasonable, or **haggling over a few dollars just for the sake of 'winning' the negotiation** is more important than getting a professional, safe, and fun magic show, then I strongly suggest going with the cheaper, less experienced or inexperienced performer. I can assure you there are plenty of them out there.

I Thank you again for your interest and I hope I'll be your choice of entertainer.

Best Regards,

Anthony Marconi